PLG
ProductLifeGroup
CONSULTING & DIGITAL

Veeva Services

*Dedicated **Veeva Center of Excellence** to drive your digital transformation journey*

mskouandersen@productlife-group.com

+45 28 71 28 41

We are experts in Veeva Vault applications

PLG Consulting & Digital's Veeva Center of Excellence can support you in leading your Veeva implementation, acting as an integral part of your team across various roles, or managing your Veeva system administration, maintenance, release, change management, and support activities across multiple vaults. With our extensive experience, we can provide your project excellent consulting, offering insights from both system and line of business perspectives.

Maria Andersen
Director for Veeva
Center of Excellence

Marco Torciani
Business Development
PLG Consulting & Digital

PLG Consulting & Digital Veeva Vault Capabilities

Veeva Preferred Services Partner CERTIFIED Development Cloud

- **Advisory**
- **Implementation**
- **Validation**
- **Post-Implementation**
- **Management**
- **Migration**

Our client roster has over 100 customers of all sizes. We value all types of assignments, from small projects to large enterprise solutions.

You can find an excerpt of our customer roster below

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Veeva Vault Services

Advisory

- System and Technology Evaluation
- Business Case Development
- Best Practice Advisory
- Business Process and Scoping Advisory
- Strategy

Implementation

- Project Management
- Subject Matter Expertise on Process and Configuration
- End-user Training and Line of Business Support
- Migration Services
- Creation of Interactive Training Courses in Articulate
- Service Transition and Change Management
- Interface implementation

Validation

- Quality and Compliance Advisory
- Validation Planning
- Compliance Documentation Creation
- Data Integrity Strategy

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Veeva Vault Services

Post-Implementation

- Release Management
- User Support
- Training of New Users
- Creation of Interactive Training Courses in Articulate
- User Administration
- Analysis, Configuration and Validation of Business Changes
- Continues Improvements

Management

- Project Management
- Change Management
- Writing SOPs and Work Instructions
- Creation of Tailored Material for Go-Live

Migration

- Extraction
- Transformation
- Load

Looking for a service that isn't listed? Or for cross-functional support?

This list is non-exhaustive.
Reach out to our team about any additional needs, or support services.

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Selected Veeva Certified Consultants

Maria Skou Andersen, MSc *Veeva CoE Director*

Over 7 years of experience with Veeva system administration and multiple implementations in the domains of Quality, Safety, Regulatory, and Clinical. Specialist within the area of Drug Safety. Subject matter expert within Veeva configuration. Experience with release and change management. Experienced in post-go-live hypercare, hosting user training sessions and developing training materials, SOPs, and working instructions.

Akos Ipcsics, MSc *Principal Consultant*

Over 10 years of experience in the pharma industry, mainly within Clinical and Drug Safety domains. Experienced in the roles of solution architect and post-implementation consultant primarily in the domain of clinical operations. Experienced in leading requirement workshops and performing gap analysis. Specialist in configuration, validation, migration, integration, release management, end user and admin training, and go-live activities.

Amalie Green, MSc, HD *Principal Consultant*

Director of IT Applications with over 12 years of experience with GMP, optimization and processes, primarily within Finished Good Manufacturing and Quality Assurance. Experienced in the role as Qualified Person and as QA, in particular with documentation of processes, SOP writing and a deep understanding of the QMS processes. Experience with implementation of QualityDocs, QMS and other non-Veeva applications in the Compliance Lead role.

Francesco Di Landro *Principal Consultant*

Over 25 years of experience in supporting Life Sciences organizations in their digital transformation journey, with focus on GxP regulated areas such as Quality, Safety, Laboratories, and Manufacturing. Expert in Program and Project Management, Business Process Advisory & Strategy, and Change Management. Deep domain expertise—particularly in Quality—helping clients navigate complex regulatory landscapes and drive operational excellence.

Selected Veeva Certified Consultants

Katalin Marthi, MSc, PhD *Principal Consultant*

Over 20 years of experience in research, teaching, project, and operational management at several pharmaceutical and medical device companies. Particularly focused on processes, anticipating and mitigating risks, and sharing lessons learned. Experienced in the roles Veeva Technical Architect, Veeva Release Architect, and project management within the domains of Clinical, Regulatory, Quality, and UPS. Experienced in Veeva implementation projects across vaults.

Mengqi Wang, MSc *Principal Consultant*

10 years of experience in the pharma industry including multiple Veeva projects in RIM, Clinical and Quality covering activities from Proof of Concept to configuration, testing, implementation, creation of business processes, go-live activities, hypercare, user onboarding, training and support. Experienced in the following line of business roles: Clinical Process Manager and Application Specialist, and Regulatory Data Analyst and Professional.

Peter Noes, MSc *Principal Consultant*

20 years of experience in the pharma industry, mainly with business processes and IT systems within Regulatory Operations. Specialist within Regulatory Information Management Systems (RIMS), Electronic Documents Management Systems (EDMS), eSubmission/ eCTD systems, records management, xEVMPD and IDMP. Experience with project management, system administration and implementation and with creating and optimizing business processes within GxP areas.

Simona Cremonesi, MSc *Principal Consultant*

Over 13 years of experience including the Life Sciences industry, specialized in Veeva Vault implementation and management, with a strong focus on GxP-compliant Quality and Document Management digitalization projects. Expert in leading initiatives in Veeva Vault as a Project Manager and Certified Product Specialist to streamline document and quality management processes, ensure compliance with GxP standards, and enhance operational efficiency. Strongly experienced in delivering user training sessions and developing comprehensive training materials.

Selected Veeva Certified Consultants

Tzong-Yuan Lin, MSc, PhD *Principal Consultant*

Over 10 years of experience within research and pharma. Experienced in the clinical domain including roles of CTA and Study Start-Up Specialist. Multiple years of experience within Veeva Vault implementation, project management, validation, configuration, UAT development, creation of training material and release management in Veeva Clinical, RIM and Quality. Tzong-Yuan holds a PhD in Biology.

Zita Tóth, MSc *Principal Consultant*

Over 20 years of experience in the pharmaceutical industry. Experience in the roles of solution architect, project manager and senior consultant for Veeva Vault RIM and Quality applications in the implementation and post-implementation phase. Zita has hands-on experience in analyzing client requirements, planning and executing configuration changes in Veeva Vault, problem solving, and providing input for changes. Subject matter expert in GMP from various roles in a manufacturing company.

Ahmed Al-Rubai, MSc *Senior Consultant*

6 years of experience with IT system administration, validation and implementation in the Clinical, Quality and Regulatory domains. Subject matter expert within eTMF and CTMS including best practice on business processes and integration with other non-Veeva applications. Experienced end user trainer, and with development of training material, admin handbooks, and SOPs. Ahmed holds a Master of Pharmaceutical Sciences.

Beatrice Anderlini, MSc *Senior Consultant*

Over 8 years of experience in Life Sciences, specializing in Quality and Compliance. Skilled in Veeva Vault Quality implementations (QualityDocs, QMS), client engagement, and pre-sales. Experienced in leading workshops, managing expectations, and aligning business needs with configurations. Strong focus on adoption, training, UAT support, and go-live readiness.

Selected Veeva Certified Consultants

Daniel Feldborg-Jensen, MSc *Senior Consultant*

7 years experience in the pharma industry, mainly as compliance specialist and RIM subject matter expert. Background in medicinal chemistry and extensive expertise in IT implementation, compliance, and regulatory affairs. Multiple years of experience within Veeva Vault implementation, configuration, and administration across RIM, EDMS, PV and publishing systems. Hands-on experience in stakeholder and vendor management, data analysis, project management, and GxP IT compliance.

Daniele Raimondi, MSc *Senior Consultant*

Over 5 years of experience in consultancy for pharma industry, mainly with business processes and IT systems support within Regulatory Affairs area. Specialist within Regulatory Information Management Systems (RIMS), functional data assessment, data mapping & data migration, records management, xEVMPD and IDMP data assessment & data remediation. Experience within multicultural teams, managing complex issue scenarios, and ensuring successful support through the sharing of added-value skills to optimize processes within GxP areas.

Dora Vangel, MSc *Senior Consultant*

8 years of experience with clinical information systems, Veeva Clinical Suite and Clario eCOA applications in particular. Experienced in the Project Management, Solution Architect, Functional Analyst, Solution Design Analyst and Configuration Specialist roles on IT implementation and maintenance projects. Specializes in clinical processes, feature design, configuration, validation and end user training with additional domain knowledge within Pharmacovigilance.

Ewa Czajkowska, MSc *Senior Consultant*

7 years of experience in the pharma industry, mainly in the roles of Regulatory Affairs specialist and publisher, and Veeva RIM solution architect. Specialist in the following activities: implementation, migration, validation, hypercare, post-implementation, and Veeva release management. Experienced in guiding clients in implementing Veeva Vault best practices.

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Selected Veeva Certified Consultants

Francesca Stagni, MSc *Senior Consultant*

5 years of experience in the pharmaceutical industry, with a focus on Pharmacovigilance and Regulatory. Specialized in supporting clients in the digitalization of Pharmacovigilance/Regulatory business processes and IT systems management. Expert in regulatory requirements and their technical application, system functional analysis, and has solid experience in project management, implementation, and document validation in the GxP area.

Keezhia Demarly, BSc *Senior Consultant*

8 years of experience in cloud-based applications within the pharmaceutical industry, specializing in Regulatory Information Technology solutions. 6 years of expertise in Veeva Vault RIM implementation with roles including project manager, functional analyst, and validation/migration support. Prior experience as an associate director at IQVIA, supporting global customer engagement in regulatory compliance solutions. Passionate about leveraging innovative cloud technologies to streamline processes and improve patient outcomes.

Peter Maia-Veres, MSc *Senior Consultant*

Over 10 years of experience in the pharma industry, mainly within Clinical and Drug Safety domains. Holds 4 years of Veeva experience in the roles of solution architect, project manager, product owner and post-implementation consultant primarily in the domain of clinical operations. Experience as migration business analyst in large pharma company. Specialist in performing gap analysis, configuration, validation, end user and admin training, and go-live activities.

Sofia Braga, BSc *Senior Consultant*

Over 10 years of international experience in MedTech and Pharma, focusing on IT systems, quality, and process optimization. Certified in Veeva Vault Quality Suite with hands-on experience in configuration, validation, and system adoption. Skilled in leading projects end-to-end, managing stakeholders, and driving change across global teams.

Selected Veeva Certified Consultants

Ida Louise Steffensen, MSc *Consultant*

4 years of experience in the pharmaceutical industry, specializing in the integration of IT systems with business processes in QMS and Pharmacovigilance. Expertise in the implementation and support of QMS (Ennov), eTMF (Ennov), and Pharmacovigilance (Argus) systems. Experience as system administrator, business analyst, and project lead. Specializes in GxP with a deep understanding of regulatory, quality, and safety systems. Skilled in fostering collaboration across multinational teams and stakeholders to optimize business processes.

Linda Dang, MSc *Consultant*

5 years of experience within IT system management and implementation primarily in the Safety domain. Experience with change implementation and validation, performing period system reviews and end user support within Veeva Safety, Quality and RIM. Knowledge of MedDRA and aggregate report tabulations, and experience with developing of SOPs, work instruction, and reports. Linda holds a Master of Pharmaceutical Sciences.

Meliha Kesmez, MSc *Consultant*

4 years of experience with Veeva system administration in Veeva Clinical (eTMF + EDC), RIM and Quality including activities such as end user support, change implementation and validation, creation end user training material in articulate, and release management. Business processes experience within Regulatory Operations. Meliha holds an Master of Science in Biomedicine.

Morsal Ghafory, MSc *Consultant*

5 years of experience with IT system administration within Clinical, Quality and Regulatory vaults. Subject matter expert in vault-to-vault connection and eTMF processes. Extensive experience with end user support, system implementation, test script writing and training across vaults, besides configuration, user management, migration and release management. Morsal holds a Master of Sciences in Medical Market Access.

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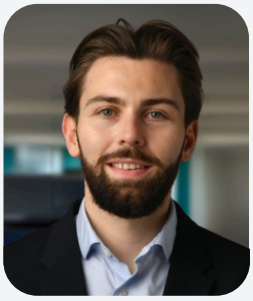

Romain Beroul, MSc *Senior Consultant*

5 years of experience in cloud system implementation and Veeva Vault Quality solutions. Skilled in project and change management, stakeholder engagement, and QualityDocs configuration. Adept at aligning technical execution with business needs and driving user adoption across global teams.

Thea Schmidt, MSc *Consultant*

4 years of experience in the pharmaceutical industry, specialising in GCP and IT system implementation as Subject Matter Expert and Compliance Manager. Experienced in bridging business and IT with a user-focused approach. Skilled in process optimisation, documentation of processes, SOP writing, and end-user training. Thea holds a Master of Science in Digital Design and Interactive Technologies.

Ugne Urbaityte, MSc *Consultant*

4 years of experience in IT System implementation within the Pharma industry in addition to 4 years of experience as a research assistant within the area of organic chemistry. Ugne is a compliance specialist with experience from multiple implementation projects taking on roles of compliance manager, compliance lead, test manager and tester. Experienced in migration validation and documentation. Ugne holds a Master in Organic Chemistry.

Alexander M. Andersen, MSc *Associate Consultant*

4 years of experience within Regulatory Affairs, including data entry and compilation of eSubmissions. Experienced Veeva Vault system administrator within RIM, Quality and Safety including activities such as change management, end user support and IT validation. Experienced admin for non-Veeva safety applications (Argus, HALOPV). Alexander holds a Master of Science in Bioinformatics.

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Selected Veeva Certified Consultants

Asger J. Sørensen, MSc *Associate Consultant*

3 years of experience in Veeva system support within the domains of Clinical (eTMF, CTMS) and Quality (QualityDocs, QMS). Experience in implementation of Veeva applications and configuration changes, including preparing and executing test cases. Experience with eTMF transfer and document migration using Vault Loader. Asger holds a Master in Health and Informatics.

Emil H. Christiansen, MSc *Associate Consultant*

3 years of experience in the healthcare industry. Experience with Veeva System Maintenance and Support. This includes support and change management, incident management, test preparation and execution, and regression testing of Veeva releases. Holds in-depth experience with project management, e-learning development, and AI implementation. Emil holds a Master in Health and Informatics.

Mads Broberg Christensen, BSc *Associate Consultant*

7 years of experience in technical support, with a focus on IT solutions and customer service. Experienced in server support across multiple countries, incident management, and MDM platform support. Experience in onboarding, planning and coordinating schedules. Holds extensive cybersecurity training and Salesforce proficiency. Mads holds a Bachelor's in Health and Informatics.

Abdelilah Marighene, MSc *Junior Consultant*

1.5 years of experience in the pharmaceutical industry, specializing in regulatory affairs focused on dossier coordination, post-marketing authorization, and MAA dossier drafting. Skilled in compliance with CTD standards and producing CMC regulatory watch reports. Currently training for Veeva certification with a strong aptitude for technical writing and data analytics. Habdelila holds a Master's in Chemistry and Valorisation.

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Selected Veeva Certified Consultants

Hasna Kouchy, MSc *Junior Consultant*

2 years of experience in the pharmaceutical industry, specializing in GxP & ISO certification. Experienced in Veeva QualityDocs with end user training in connection with go-live and SOP/Work Instruction authoring. Roles include Quality Officer, Release Manager, and Technical Track Lead, contributing to IT projects and system management. Experienced in preparing & reviewing compliance documentation: validation plans, KPIs, risk assessments, and reports. Strong domain knowledge in laboratory systems and medical devices. Hasna holds a Master in Quality within Biology & Health.

Oussama El Achhab, MSc *Junior Consultant*

Has a background in Biology, specializing in understanding complex pharmaceutical & biotechnological processes. Strong IT skills for data analysis, troubleshooting, and implementing innovative solutions in the life sciences industry. Hands-on experience in international projects, focusing on regulatory dossier preparation and compliance with health authorities. Dedicated to IT implementation, systems administration, & ensuring IT compliance. Oussama holds a Master in Biology & Health.

Yassir Boulaamane, Ph.D *Junior Consultant*

Ph.D. in Computational Drug Discovery with experience in pharmaceutical consulting. Experienced in Veeva eTMF, mainly with end-user support and system administration as well as QualityDocs SOP/Work Instruction authoring. Applies computational expertise to solve complex challenges and advance pharmaceutical processes, contributing to the development of innovative solutions for patients and healthcare providers.

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Want to get in touch?

Contact **Maria Andersen**
at **+45 28 71 28 41** or
MSkouandersen@productlife-group.com

Contact **Marco Torciani**
at **+39 349 6918 468** or
MTorciani@productlife-group.com